

# Warranty

## Vanguard Battery Warranty

Effective January 2020

### Limited Warranty

Briggs & Stratton Corporation warrants that, during the warranty period specified below, it will repair or replace, free of charge, with a new, reconditioned or re-manufactured part, at the sole discretion of Briggs & Stratton, any part that is defective in material or workmanship or both. Transportation charges on product submitted for repair or replacement under this warranty must be borne by purchaser. This warranty is effective for and is subject to the time periods and conditions stated below. For warranty service, find the nearest Authorized Battery Service Dealer in our dealer locator map at VANGUARDPOWER.COM. The purchaser must contact the Authorized Service Dealer, and then make the product available to the Authorized Service Dealer for inspection and testing.

**There is no other express warranty. Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to the warranty period listed below, or to the extent permitted by law.** Liability for incidental or consequential damages are excluded to the extent exclusion is permitted by law. Some states or countries do not allow limitations on how long an implied warranty lasts, and some states or countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation and exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state and country to country<sup>4</sup>.

### Standard Warranty Terms <sup>1, 2, 3</sup>

#### Vanguard™ 5kWh Battery Packs

36 Months, or 3.0 Adjusted Discharge Megawatt-hours (whichever comes first)

#### Vanguard™ 10kWh Battery Packs

36 Months, or 6.0 Adjusted Discharge Megawatt-hours (whichever comes first)

<sup>1</sup> These are our standard warranty terms, but occasionally there may be additional warranty coverage that was not determined at time of publication. For a listing of current warranty terms for your battery, go to VANGUARDPOWER.COM or contact your Vanguard Authorized Service Dealer.

<sup>2</sup> There is no warranty for batteries on equipment used for prime power in place of a utility; vehicles used in competitive racing or on commercial or rental tracks.

<sup>3</sup> Adjusted Discharge Megawatt-hours is calculated by adding the total cumulative megawatt-hours discharge of the battery with two times the total cumulative megawatt-hours of discharge of the battery while in the "alarm" state (both values as reported by the battery).

<sup>4</sup> In Australia - Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. For warranty service, find the nearest Authorized Service Dealer in our dealer locator map at BRIGGSandSTRATTON.COM, or by calling 1300 274 447, or by emailing or writing to salesenquiries@briggsandstratton.com.au, Briggs & Stratton Australia Pty Ltd, 1 Moorebank Avenue, Moorebank, NSW, Australia, 2170.

The warranty period begins on the original date of purchase by the first retail or commercial consumer. "Consumer use" means personal residential household use by a retail consumer. "Commercial use" means all other uses, including use for commercial, income producing or rental purposes. Once a battery has experienced commercial use, it shall thereafter be considered as a commercial use battery for purposes of this warranty.

**Save your proof of purchase receipt. If you do not provide proof of the initial purchase date at the time warranty service is requested, the manufacturing date of the product will be used to determine the warranty period. Product registration is not required to obtain warranty service on Vanguard products.**

#### About Your Warranty

This limited warranty covers battery-related material and/or workmanship issues only, and not replacement or refund of the equipment to which the battery may be mounted. Normal wear and tear are not covered under this warranty. Similarly, warranty is not applicable if the battery has been altered

or modified or if the battery serial number has been defaced or removed. The battery will experience capacity loss over time and with use. Loss of capacity is not covered under this warranty. This warranty does not cover damage or performance problems caused by:

1. The use of parts, accessories or charging equipment that are not original Vanguard parts, or associated parts or assemblies such as harnesses, equipment controls, etc., which are not supplied by Briggs & Stratton;
2. Use of the battery on equipment or in environments not previously approved by Briggs & Stratton;
3. Intentional actions, collisions or accidents;
4. Servicing or opening the battery by non-certified personnel;
5. Flooding or submerging the battery, or water/chemical corrosion;
6. Shorting battery terminals, undersized or improper wiring connections;
7. Modifying or attempting to modify the hardware, software or programming of the battery;
8. Storing or using the battery outside of conditions specified in the operator's manual, overheating due to dirt and debris which plug or clog the cooling surfaces, or by operating the battery without sufficient ventilation;
9. Excessive vibration due to over-speeding, loose or improper mounting, loose or unbalanced equipment, or improper coupling of the battery to equipment;
10. Damaging, impacting, misuse, over tightening fasteners, dropping, shipping, handling, or warehousing of equipment, or improper installation.

**Warranty service is available only through Briggs & Stratton Authorized Service Dealers. Locate your nearest Authorized Service Dealer in our dealer locator map at BRIGGSandSTRATTON.COM or by calling 1-800-233-3723 (in USA).**