

VANGUARD®

Superior Support Solutions



BRIGGS & STRATTON
CORPORATION

Whatever It Takes. Wherever You Are.

How do you make the relentlessly reliable performance of Vanguard® commercial-grade engines even better? By adding the best service package in the industry.

Vanguard Superior Support Solutions minimizes downtime and headaches for our customers through:

- A global dealer network with techs who know your engines inside and out
- Genuine Vanguard parts shipped the same day with next-day delivery via ground parcel
- 24/7 technical support, expert training and fast warranty processing

Together, our expert engineering and extensive service and support offerings work to lower total cost of ownership for Vanguard-powered equipment, increase productivity and decrease downtime.



World-Class Parts Delivery and Availability



- > Unified distribution network that operates coast to coast from nine state-of-the-art distribution centers
- > Power Distributors SmartShip — order placed by 5 p.m.; part packaged and shipped same day
- > Next-day delivery to 98% of the country via ground parcel

Industry-Leading Commercial Limited Warranty¹



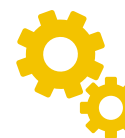
- > 3-year global commercial limited engine warranty
- > Claims processed in 48 hours or less
- > 24/7/365 claim submittal
- > U.S.-based expert analysts

Dedicated Commercial Technical Support and Resources



- > Highly skilled, industry-expert support staff
 - Nationwide network of commercially focused dealers
 - Power Distributors support centers
 - Extended call center and technical support hours: 8 a.m.–8 p.m. EST
 - State-of-the-art dealer portal at PowerDistributors.com that is available anytime, at your fingertips, with access to account maintenance, parts lookup, order entry and much more
 - Single point of contact – centralized order processing system that provides a simple and efficient process: 1 order, 1 box, 1 invoice

Right Parts, Right Price



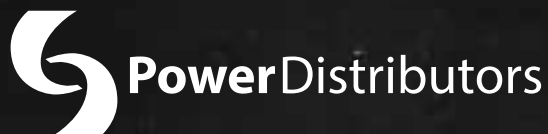
- > More than 50,000 genuine parts in inventory
- > Robust replacement and repower engine programs
- > Competitively priced parts so you can focus on your bottom line

Unmatched Service Education



- > Manufacturer-certified classroom training, online on-demand certifications and advanced EFI training for dealers
- > 99% competency rate among the technicians we certify every single year
- > More than 6,000 technicians certified worldwide every year
- > More than 75 videos on demand via Briggs & Stratton® Power Channel TV

¹See vanguardpower.com/service-support/warranty for warranty details.



Vanguard Superior Support Solutions are delivered by nine state-of-the-art velocity distribution centers, customer contact centers and through our team of experienced field sales professionals residing in the communities and territories they manage.

powerdistributors.com
800.554.3336

PowerDistributors - CA

7101 West Doe Ave.
Visalia, California 93291

PowerDistributors - GA

225 Henry D. Robinson Blvd.
Pendergrass, Georgia 30567

PowerDistributors - IA

Corporate Woods Industrial Park
810 SE Corporate Woods Dr.
Ankeny, Iowa 50021

PowerDistributors - NY

20 Empire State Blvd.
Castleton, New York 12033

PowerDistributors - NC

6509 Northpark Blvd.
Charlotte, North Carolina
28216

PowerDistributors - OH

3700 Paragon Dr.
Columbus, Ohio 43228

PowerDistributors - OR

9991 SW Avery St.
Tualatin, Oregon 97062

PowerDistributors - TX

11011 Regency Crest Dr.
Suite 100
Dallas, Texas 75238

PowerDistributors - UT

346 N. John Glenn Rd.
Suite 101
Salt Lake City, Utah 84116

VANGUARD COMMERCIAL POWER

Post Office Box 702 Milwaukee, WI 53201 USA
Tel: 414.259.5333 | VANGUARDPOWER.COM

Briggs & Stratton has a policy of continuous product improvement and reserves the right to modify its specifications at any time and without prior notice.
©2019 Briggs & Stratton Corporation. All rights reserved.

VANGUARD